

QUALITY ACTION CONCEPT AND METHODS

Improving Quality in HIV Prevention
(QHP)
EU Joint Action Project 2013–16



Quality Action
Improving **HIV** Prevention in Europe

Name Speaker



This work is part of the Joint Action on Improving Quality in HIV Prevention (Quality Action), which has received funding from the European Union within the framework of the Health Programme.



Aim



To improve the quality of the response
to HIV and AIDS in Europe

by

increasing the effectiveness of HIV prevention
using practical Quality Assurance (QA) and
Quality Improvement (QI) tools





What do we mean by QUALITY?

Quality means achieving desirable health outcomes in a manner consistent with current professional knowledge and standards.

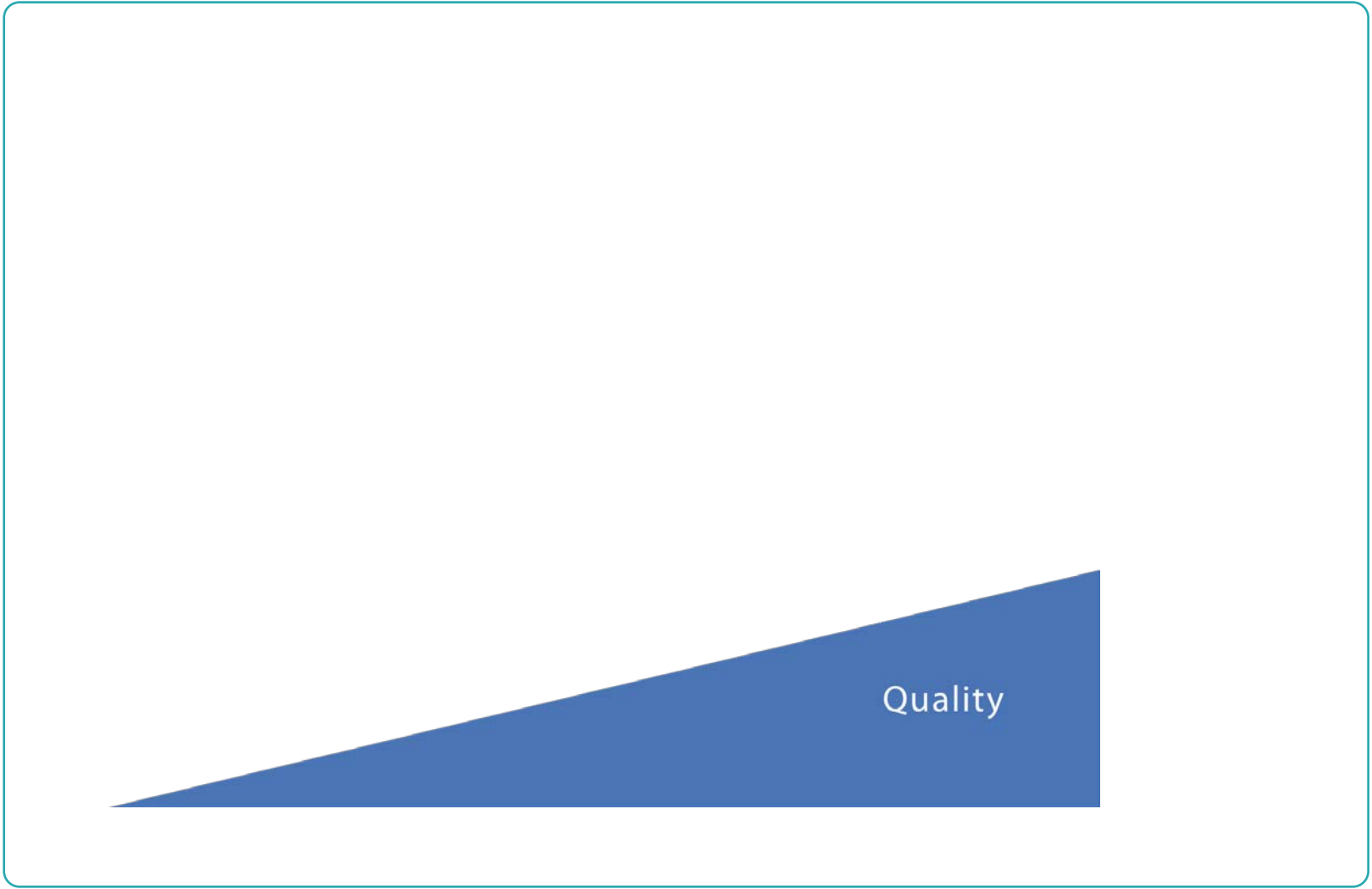


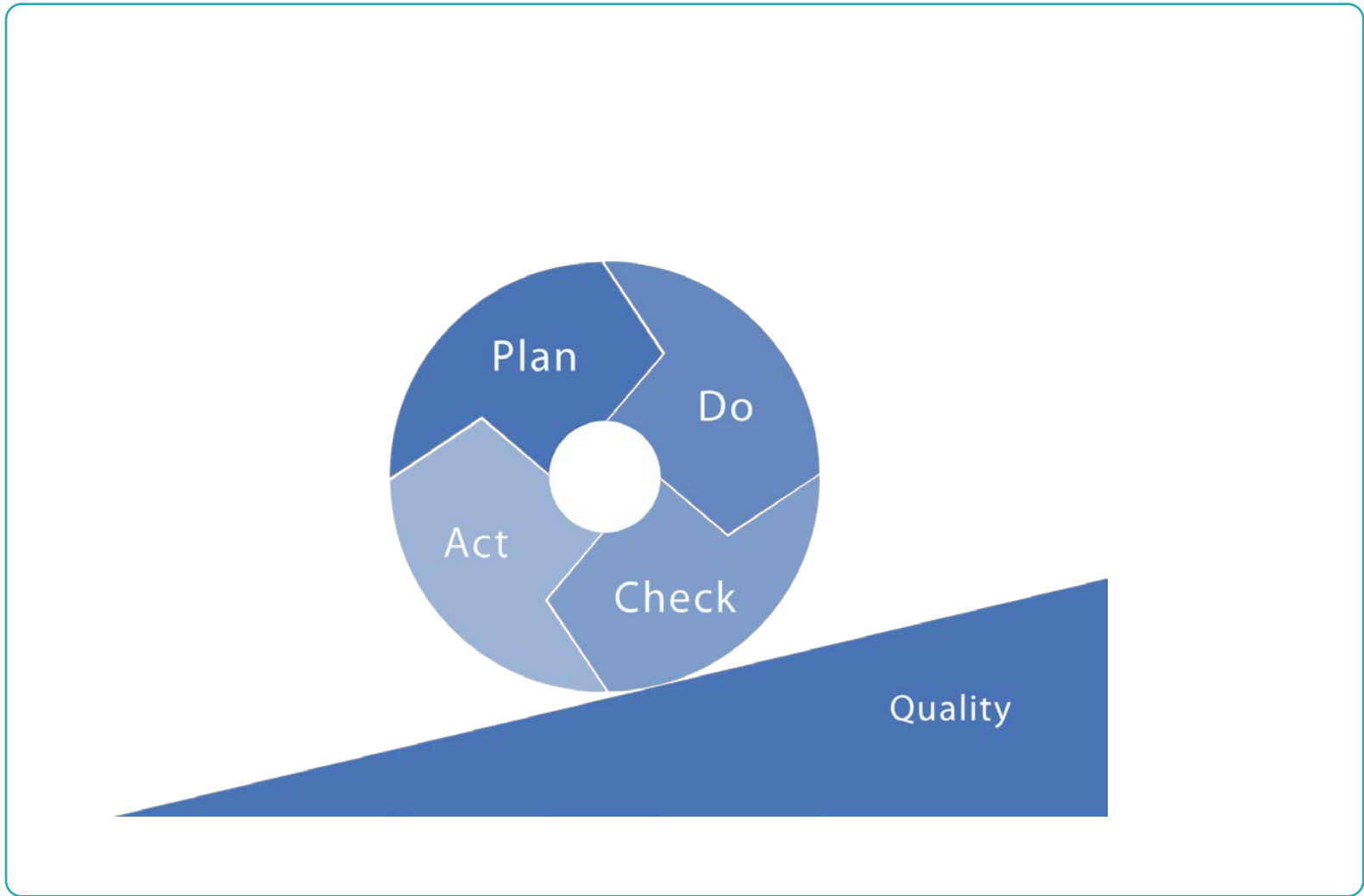


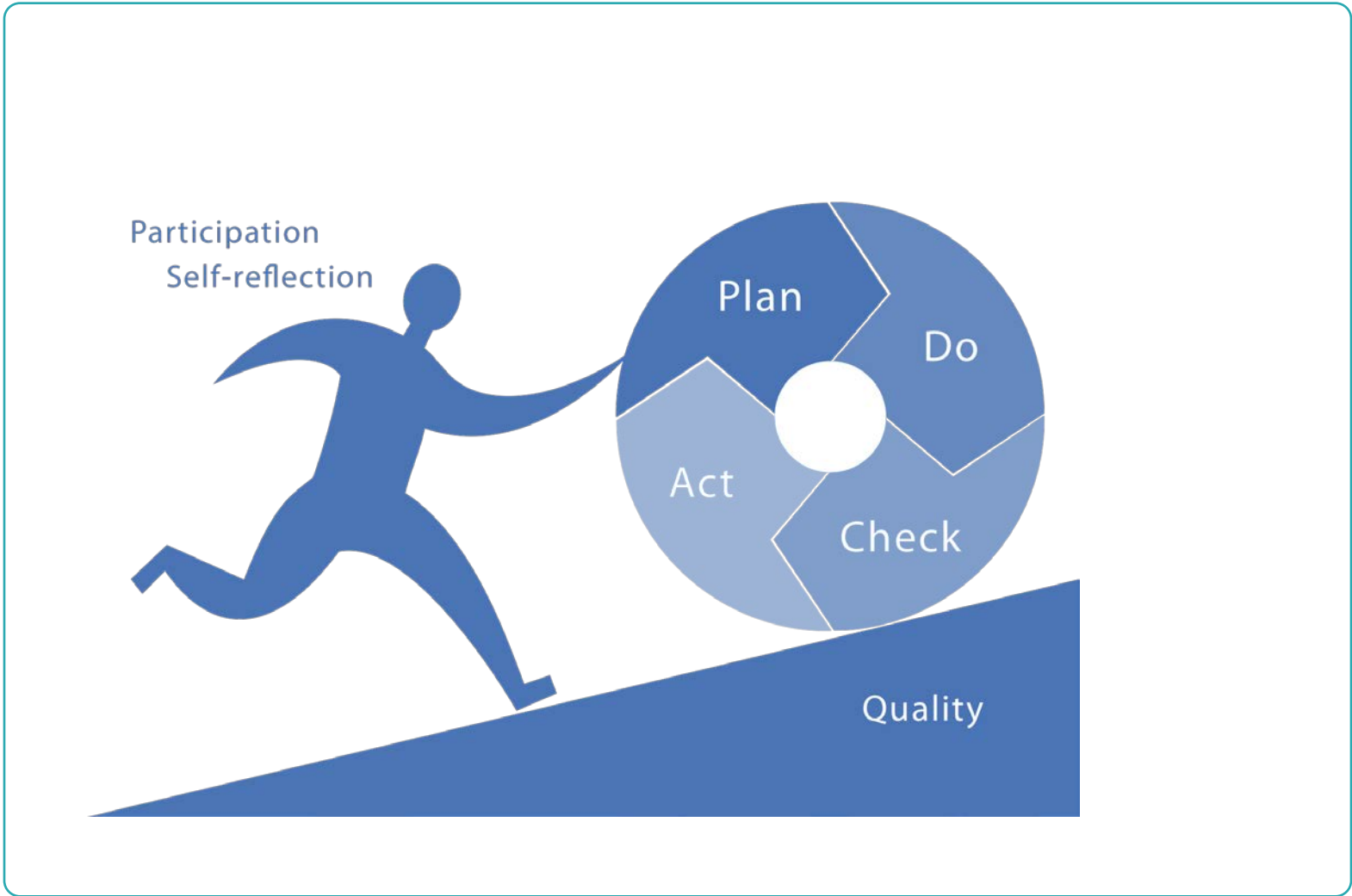
Quality in HIV prevention

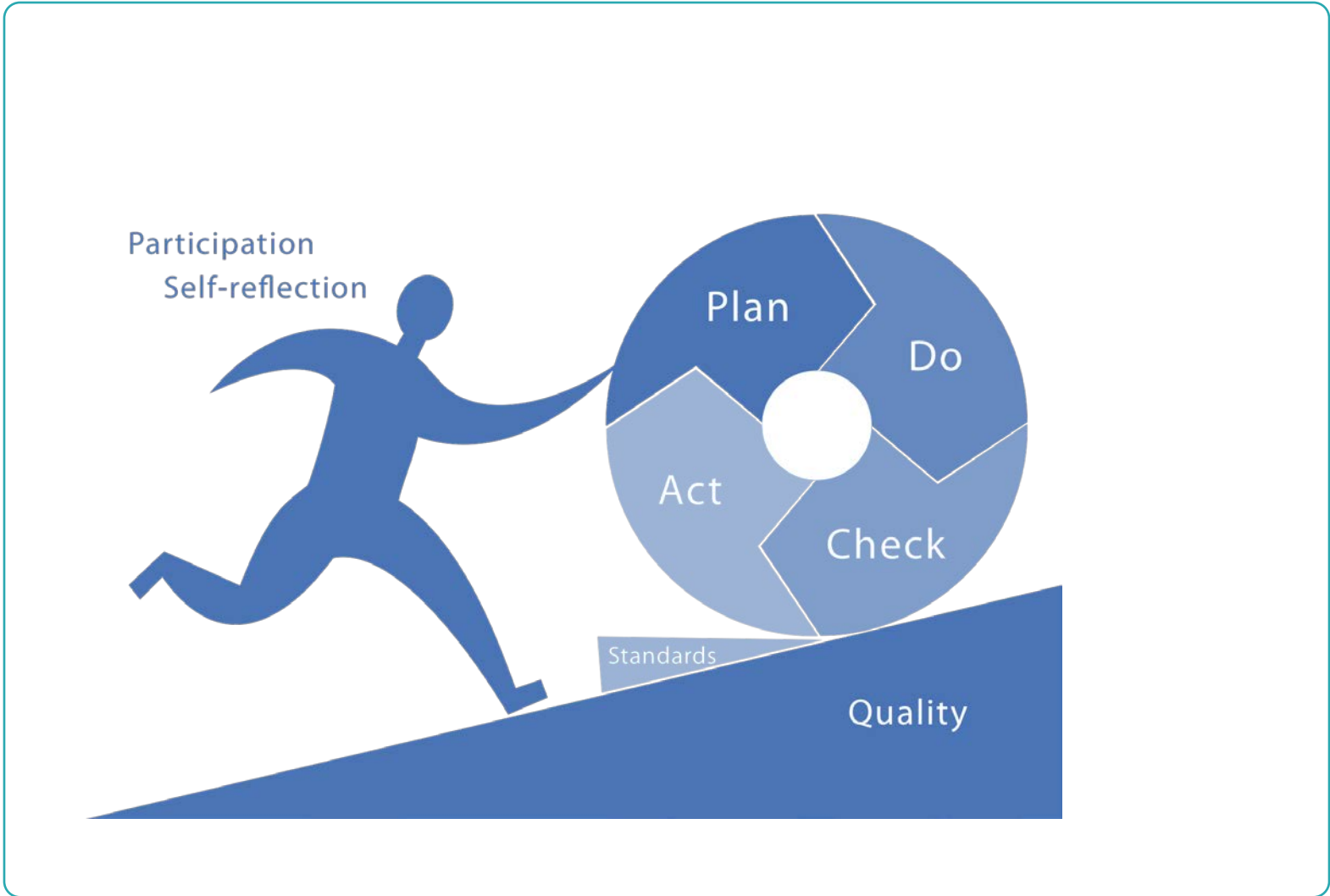
Preventing new HIV infections
and disease in a manner
consistent with the best
available evidence, theory and
experience.














Key Principle: Participation


- Stakeholder involvement
- Communication, consultation and facilitation
- Team and group work
- Empowerment






Key Principle: Self-Reflection

- Voluntariness
 - Supportive environment
 - Structured process
 - Satisfaction
- 



Quality Assurance or Improvement?

- **Quality Assurance (QA)** monitors the quality of services and activities against standards, including review, problem identification and corrective action.
 - **Quality Improvement (QI)** identifies, implements and evaluates strategies to increase the capacity to fulfil and exceed quality standards.
- 





activities

Documentation

M
o
n
i
t
o
r
i
n
g

Evaluation

service provision

Planning

Analysis

Needs Assessment

Consultatio

IMPLEMENTATION

Review

I
N
T
E
R
V
E
N
T
I
O
N





Programs and projects of high quality

- Analysis and needs assessment
- Consultation and planning
- Implementation and service provision
- Monitoring and evaluation
- Documentation and reporting
- Review

All of high quality





Methods



- Evidence based tools, expert-led adaptation, pilot application, consultation and review
- Train-the-trainer, adult education, e-learning, practice-based learning,
- Development of quality factors, consultation
- Policy review, advocacy and negotiation
- Process, output and outcome evaluation





Thank you for your attention!

For information:

matthias.wentzlaff-eggebert@bzga.de

To apply tools:

carolin.vierneisel@dah.aidshilfe.de

