



Quality Action
Improving HIV Prevention in Europe

Quality Action CASE STUDY

1. Name and country of the organisation

(Please state the name and the country of the organisation that implemented this practical application of a QA/QI tool as part of Quality Action. We do not publish this information unless you agree. You can remain anonymous by adjusting the settings at the end of this form).

Positive Voice - Association of PLHIV in Greece
Greece

2. Authors of the case study and contact details

(Please provide then name of the author(s) of this case study and any contact names, Email address or websites where readers can access more information about this practical application of a QA/QI tool).

3. External support (facilitators/partners/technical assistance)

(Please list the names of other organisations and/or people who were involved in this practical application of a QA/QI tool, e.g. project partners, technical assistance, external stakeholders etc..).

HCDCP

4. Project/Programme and key population/target group addressed

(Please describe the project/programme to which you applied the tool and the key population/target group addressed).

Project: The People Living with HIV Stigma Index

The People Living with HIV Stigma Index provides a tool that measures and detects changing trends in relation to stigma and discrimination experienced by people living with HIV. In this initiative, the process is just as important as the product. It aims to address stigma relating to HIV while also advocating regarding the key barriers and issues perpetuating stigma - a key obstacle to HIV treatment, prevention, care and support. The process centers on PLHIV, making the Index a tool for and by PLHIV. It involves communities most vulnerable to infection (MSM, IDU, migrants, sex workers, women and young girls), effecting change at the 'personal' level. It is a tool for GIPA enactment [Greater Involvement of People living with AIDS/HIV]. It informs advocacy and activism, and creates partnerships for change.

5. Goals/aims of applying the QA/QI tool

(Please list the goals you wanted to achieve with the practical application of the tool).

- To produce an interim evaluation of the implementation of the Stigma Index survey at the national level
- To produce a report for the successor in the management of the project
- To report progress of the project to the BoD/Director
- To introduce Succeed as a reporting tool to the BoD/Director

6. Tool and methodology used

(Please indicate which of the five tools you used (Succeed, QIP, PQD, PIQA, Schiff) and briefly sketch out the steps and measures of how you applied it).

Tool: Succeed

- The person in charge of the application of the tool received special training at the national level
- The tool was used as a comprehensive platform to report and hand over the project
- The supervisors of the project were informed about the use of the tool as an overall assessment and reporting tool
- All the materials of the project roll-out were gathered and processed
- Being inactive for some time for structural reasons, the project was assessed by the project manager following framework of the Succeed tool step by step
- All parts of the tool were included. However, some questions were merged and language was simplified and adapted to the project's needs
- The final report was produced in the local language

7. Results and benefits of applying the QA/QI tool

(Please describe what resulted from applying the tool and if and how your project/programme benefitted).

- The tool application helped in collecting all materials of an inactive project and making an assessment of things achieved as well as of unmet needs
- It was particularly helpful in including clearly stated proposals regarding follow up steps
- Regardless of the remaining structural barriers, there is very good feedback from the current project manager regarding the usefulness of the results report based on the Succeed tool

8. Recommendations

(Please describe the lessons learnt from positive and negative experiences during the process of using the tool itself and about the quality of projects/programmes like yours).

- Being simple yet comprehensive, the Succeed tool is very easy to implement, and it is most important to tailor it to each project's needs. Also this makes it easier to explain to allies.
- It can be used both as a planning and an assessment tool, and not strictly in prevention projects only
- It can fit in situations of an inactive project where the project team does not actually exist anymore. A manager can apply it by himself/herself
- The tool helped to communicate the needs resulting from structural deficiencies (human and funding resources). However, a quality improvement tool cannot solve problems by itself. It is there to underline problematic areas so that the people can take action to solve them
- Participation in a quality improvement procedure always remains a challenge in for the schedules of a team with a busy workload

Please indicate how you want this case study to be published:

- ☐ *I want this case study to be published mentioning the names of countries, organisations, people and contact details/websites in the text above.*
- ☐ *I want this case study to be published anonymously, meaning that names of countries, organisations, people and contact details/websites in the text above will be removed by the editors before publishing.*
- ☒ *I want this case study to be published without mentioning people's names, meaning that names of people in the text above will be removed by the editors before publishing, but names of organisations and countries as well as website addresses will remain.*

*Please return the filled in document to your country contact
(who will then forward it to their WP 6 contact).*

Thank you!