



Quality Action
Improving **HIV** Prevention in Europe

Quality Action CASE STUDY

1. Name and country of the organisation

(Please state the name and the country of the organisation that implemented this practical application of a QA/QI tool as part of Quality Action. We do not publish this information unless you agree. You can remain anonymous by adjusting the settings at the end of this form).

This case study is published anonymously.

2. Authors of the case study and contact details

(Please provide then name of the author(s) of this case study and any contact names, Email address or websites where readers can access more information about this practical application of a QA/QI tool).

3. External support (facilitators/partners/technical assistance)

(Please list the names of other organisations and/or people who were involved in this practical application of a QA/QI tool, e.g. project partners, technical assistance, external stakeholders etc..).

4. Project/Programme and key population/target group addressed

(Please describe the project/programme to which you applied the tool and the key population/target group addressed).

At first it was planned to evaluate the part of our city's Public Health Support Program, of which one the priorities is prevention of infectious diseases, including HIV.

But it turned out that we evaluated HIV prevention activities in our city in general.

5. Goals/aims of applying the QA/QI tool

(Please list the goals you wanted to achieve with the practical application of the tool).

To invite all stakeholders and to discuss the main HIV prevention activities and priorities.

To improve communication between stakeholders.

6. Tool and methodology used

(Please indicate which of the five tools you used (Succeed, QIP, PQD, PIQA, Schiff) and briefly sketch out the steps and measures of how you applied it).

Shift (previously known as Schiff)

1. Translation and adaptation of the tool (questionnaire form)
2. Selection and description of stakeholders
3. Organizing a meeting with stakeholders, presenting the tool, benefits of using the tool and handing out the questionnaires
3. Active communication with stakeholders while completing the questionnaire
4. Collection of questionnaires and preparation of report

7. Results and benefits of applying the QA/QI tool

(Please describe what resulted from applying the tool and if and how your project/programme benefitted).

The discussion of stakeholders during the first meeting (when the tool was presented) showed that there are not so many institutions working in HIV prevention and all of them work in one specific direction, such as a) work with intravenous drug users, b) work with HIV positive people and their relatives, c) work with youth (education) etc. Stakeholders were a little bit skeptical about the benefit and success of applying this tool.

Applying the tool was a good opportunity to review the current situation, the needs and the capacity of stakeholders. Most of them noted that there is a lack of human and financial resources. Also, there is a need for permanent monitoring and evaluation of HIV prevention activities and a continuous review of priorities.

8. Recommendations

(Please describe the lessons learnt from positive and negative experiences during the process of using the tool itself and about the quality of projects/programmes like yours).

The questionnaire must be translated and adapted according to the institution that applies it.
Also, it is very important to choose the right institution to apply the tool (the best choice would be to choose the one funding HIV prevention activities - this way stakeholders will be more interested to participate in using the tool).
Additional funding is needed.

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