



Quality Action
Improving HIV Prevention in Europe

Quality Action CASE STUDY

1. Name and country of the organisation

(Please state the name and the country of the organisation that implemented this practical application of a QA/QI tool as part of Quality Action. We do not publish this information unless you agree. You can remain anonymous by adjusting the settings at the end of this form).

Deutsche AIDS-Hilfe
www.aidshilfe.de
Germany

2. Authors of the case study and contact details

(Please provide then name of the author(s) of this case study and any contact names, Email address or websites where readers can access more information about this practical application of a QA/QI tool).

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3. External support (facilitators/partners/technical assistance)

(Please list the names of other organisations and/or people who were involved in this practical application of a QA/QI tool, e.g. project partners, technical assistance, external stakeholders etc..).

4. Project/Programme and key population/target group addressed

(Please describe the project/programme to which you applied the tool and the key population/target group addressed).

We applied PQD during a workshop of trainers who run the basic capacity building seminars on HIV on a federal level within the umbrella organisation Deutsche AIDS-Hilfe. This workshop for all trainers is a central component of quality assurance within the capacity building work of Deutsche AIDS-Hilfe: Organisers and trainers jointly evaluate the concepts of the capacity building seminars and work on their further conceptual development. Furthermore, concepts are adapted to new developments in the areas of medicine, law, psychosocial matters and volunteering. By doing this, capacities and knowledge also can be improved.

5. Goals/aims of applying the QA/QI tool

(Please list the goals you wanted to achieve with the practical application of the tool).

1. Participants of the workshop (trainers and other organisers) were to be introduced to the PQD tool.
2. Applying the tool was intended to check the plausibility of the rationale of one of the capacity building seminars, "Introduction for new personnel in AIDS Service organisations"

6. Tool and methodology used

(Please indicate which of the five tools you used (Succeed, QIP, PQD, PIQA, Schiff) and briefly sketch out the steps and measures of how you applied it).

We used the SMART criteria to set the objectives for the capacity building seminar.
Afterwards we used the ZiWi (Developing local objectives and strategies) method to check their plausibility.

7. Results and benefits of applying the QA/QI tool

(Please describe what resulted from applying the tool and if and how your project/programme benefitted).

By using the Ziwi method, trainers and organisers were able to agree on objectives for the capacity building seminar. A direct result of the workshop was changing the evaluation form of the capacity building seminar according to the adapted objectives.

Discussing the following questions gave way to a clearer picture of the future concept of the capacity building seminar: What needs to happen so the objectives of the seminar can be reached? Which parts of the seminar will stay as they are? Which will have to change or be replaced? It was decided to delete some of the parts of the seminar as it is now. Still, big parts of the current concept were found to be fitting the purpose and objectives of the seminar. Specifically, the beginning of the seminar was reconceptualised and the dichotomy between some of the topics removed.

8. Recommendations

(Please describe the lessons learnt from positive and negative experiences during the process of using the tool itself and about the quality of projects/programmes like yours).

The method works perfectly to create a clearer picture of what you want to achieve with a certain seminar or project. In our case, we were able to check if the objectives of a certain seminar can be met with a certain strategy/method. The method is very specific and verifiable. In this setting, it clearly shows advantages in comparison to focus groups or field reports when working on changes of quality improvement. Contents of capacity building workshops can be checked for plausibility. This provides the foundation to work on the improvement of the seminar concept with a bigger group. Still, with this method, you can choose to either work in a small or in a bigger group.

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