



**Quality Action**  
Improving **HIV** Prevention in Europe

## Quality Action CASE STUDY

### 1. Name and country of the organisation

*(Please state the name and the country of the organisation that implemented this practical application of a QA/QI tool as part of Quality Action. We do not publish this information unless you agree. You can remain anonymous by adjusting the settings at the end of this form).*

Ireland

### 2. Authors of the case study and contact details

*(Please provide then name of the author(s) of this case study and any contact names, Email address or websites where readers can access more information about this practical application of a QA/QI tool).*

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### 3. External support (facilitators/partners/technical assistance)

*(Please list the names of other organisations and/or people who were involved in this practical application of a QA/QI tool, e.g. project partners, technical assistance, external stakeholders etc..).*

n/a

### 4. Project/Programme and key population/target group addressed

*(Please describe the project/programme to which you applied the tool and the key population/target group addressed).*

HIV rapid testing for MSM

## **5. Goals/aims of applying the QA/QI tool**

*(Please list the goals you wanted to achieve with the practical application of the tool).*

To increase the number of MSM accessing our Rapid Testing Service

## **6. Tool and methodology used**

*(Please indicate which of the five tools you used (Succeed, QIP, PQD, PIQA, Schiff) and briefly sketch out the steps and measures of how you applied it).*

Succeed. Applied the succeed model, did not include any outside participants. Applied over a course of 1 day with 3/4 people.

## **7. Results and benefits of applying the QA/QI tool**

*(Please describe what resulted from applying the tool and if and how your project/programme benefitted).*

Everyone involved in the application were surprised at how helpful it was to apply the tool to this project. A lot of steps were highlighted that needed to be improved upon and it also highlighted the good work that has been done and how far the project had come. It clearly outlines where the project needs to go and how we can make improvements and the best way to move forward.

## 8. Recommendations

*(Please describe the lessons learnt from positive and negative experiences during the process of using the tool itself and about the quality of projects/programmes like yours).*

I would personally recommend that when applying the Succeed tool people should do as advised - take 2 days to apply the succeed tool, have a note taker (I tried to take notes and lead the tool) and if at all possible go to another venue outside of the office. It is also important to have a nice sized group, we had a small group and at times it felt like I was "interviewing" the person whose project we were looking at. The succeed tool is excellent for looking at projects using a very structured approach. It is also very important to ensure that positive wording is used to avoid any negativity being brought into the application.

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